

Partial Opening of Japan Monkey Centre

Japan Monkey Centre (JMC) is conducting partial opening with some restrictions under the COVID-19 outbreak. From 4th July, we open two outdoor areas for visitors. Opening hours are from 10AM to 4PM. To protect animals, staff, and visitors, please strictly follow the rules listed in below.

- We currently do NOT accept visitors from areas with increasing number of patients. Please also take some preventing measures while traveling to JMC.
- If you have any symptoms such as fever, cough, fatigue, or odd sense in taste or smell, please refrain from entering JMC.
- Please COVER YOUR MOUTH properly in JMC (this rule is applicable to all visitors above 2 years old). If you are not wearing a mask or other materials to cover your mouth, you cannot enter JMC. You can buy a Japanese towel at the entrance gate. You must cover your mouth in indoor facilities, in front of monkey exhibits, and at a close distance with other visitors and staff. We may check your body temperature at the entrance gate.
- Indoor facilities (Visitor Centre, the Restaurant “Rakuen”, and the Free Resting Room besides the restaurant) are open for visitors. Please follow the signs and indications and always cover your mouth in the facilities. In the Visitor Centre, we ask you to use the left-side door and follow the one-way route. Please sanitize your hands before you enter the facilities. We may ask you to wait in the outside areas if the indoor areas are crowded. You may use the slopes for wheel chair located in the backside of the building. If you wish to join the JMC friendship members, please do it through the web system, with your face photo ready to issue an annual pass.
- “Island of Squirrel Monkey” and “Wao Land” is now OPEN. Please keep social distance from animals and other visitors. We may ask you to wait in the outside if the island is crowded. “South America Building (indoor)” and “World of Nocturnal Primates” are still closed. Please refrain from feeding animals or using the “Tree House” and jungle gyms in the Kusunoki Forest area.
- Please keep moving with appropriate distances from other visitors in the indoor corridor of African Centre. We may ask you to wait in the outside areas if the indoor corridor is crowded.
- We have places to SANITIZE your hands such as Alcohol Sprays and Hand-wash Corners. Please follow the “Coughing Etiquette” and One-way Signs indicated by arrows inside JMC.
- Some indoor facilities are open. Some doors/windows are open to keep the air flow while air-conditioners are functioning. While wearing a mask in the outdoor areas during summer, please take some preventing measures for a heat illness. If you are in outside areas and away from animals or other visitors, you may temporally take off your mask and have some water.
- Since the staff is also wearing a mask and keeps social distance while talking with visitors, it may be hard to hear them. We have some English-speaking staff, so requesting for a communication through a staff radio (Musenki in Japanese) may solve the situation.

Many primates are susceptible to COVID-19 like us. Thank you so much for your kind understanding and cooperation with us in this tough situation. I hope you to stay safe and healthy.